

## **Steps to Purchasing Rain Barrels**

*The City of Hickory is partnering with RainBarrelUSA to offer citizens a means to purchase rain barrels at wholesale prices as part of our continued effort to conserve water and implement stormwater best management practices. The City is not making any money off the sales, but only offering as a service to our citizens. The City does not pay for the rain barrels up front, but simply passes payments directly to the manufacturer when sold. The manufacturer delivers and picks up unsold rain barrels at no charge to the City.*

- 1. Purchase rain barrel at Collections counter and obtain receipt.**
  - **80 gallon barrel: \$90 + tax (\$96.30 total)**
  - **60 gallon barrel: \$78 + tax (\$83.46 total)**
  - **You may pay with cash, check or credit card (Visa or Master card)**
  
- 2. Take receipt to the Development Assistance Center (DAC) on the first floor to pick-up your barrel. You may either take the elevator or stairs to the first floor where you will see another counter through a glass door which is the DAC.**
  
- 3. You may pull your vehicle to the back of Julian G. Whitener Municipal Building (City Hall) in order to easily load your barrel.**
  
- 4. You will be responsible to load your own barrel which comes with a lid and packet containing minimal parts and instructions with contact information to the manufacturer for customer service needs.**

### **Disclaimer**

*The City of Hickory shall have no liability to customers (or to any entity/person claiming through a customer) for special, incidental, indirect, consequential or exemplary damages arising out of or in any manner connected with the purchase of this rain barrel. The City of Hickory disclaims all warranties, express or implied, oral or written which may or may not arise with the use of the rain barrel. We are not responsible for the delivery, assembly or maintenance of your rain barrel. All such concerns, aid, questions or returns are to be handled with the manufacturer directly. No advice, statement or information given by the City of Hickory and its employees shall create or change any warranty or agreement with the manufacturer.*

## **Rain Barrel Tip Sheet**

### **Manufacturer**

RainBarrelUSA, Waxhaw, NC

(704) 843-1581

[www.RainBarrelUSA.com](http://www.RainBarrelUSA.com)

*SALES BEGIN Tuesday, May 26 at 8:30 am*

### **Price/Payment**

- 80 gallon barrel: \$90 + tax (\$96.30 total)
- 60 gallon barrel: \$78 + tax (\$83.46 total)
- Same price we pay RainBarrelUSA—we make no money on sales
- Purchase at Collections Counter at City Hall with cash, check or Visa/Master Card
- Collections provides customers with a receipt and printed process sheet that contains our disclaimer
- Customers take receipt to DAC to be initialed and directed where to pick up their barrel
- No negotiation on cost
- No payment plans

### **Set-up**

- Each barrel comes with a lid and a small packet including parts with instructions on how to set up the barrel and the downspout on your home to direct water to the barrel
- Customers are responsible for carrying their barrel from the DAC to their car
- Encourage customers to follow instructions
- Display is in the lobby by Collections counter

### **Customer Service**

- City is only the middle man—we direct all product inquiries (beyond the simple questions we can answer) to RainBarrelUSA
- Customers should contact RainBarrelUSA directly at the contact information found in their instructions for all questions, assistance or concerns

### **Liability**

- See disclaimer on process sheet
- We do not pay for the rain barrels up front, RainBarrelUSA allows us to remit sales money to them after we sell the barrels; if we were not able to sell all barrels we have on hand, they will pick up at no cost to us
- If we run out we can get more from RainBarrelUSA